

arm secure

protecting people, property and peace of mind.



ALARM RESPONSE MONITORING



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ACCESS CONTROL SYSTEMS

Access Control Systems, also known as Electronic Security Systems, regulate the physical access of who enters and leaves a premises, usually with a plastic card or a fob. Additionally, if a business is secured by a gate or a barrier operated via an intercom system, this can be directly linked to ARM Secure's Remote Video Response Centre. Our experienced Monitoring Operators can verify the details against agreed procedures or matrix. This may include any frequently received deliveries. If it is verified, the gate or barrier is raised remotely, this is typically through an on-site DVR (Digital Video Recorder). If the details cannot be verified, in accordance with the pre-agreed procedures, they will be refused entry and asked to leave the site.



ALARM MONITORING

Our Alarm Monitoring service operates 24 hours a day, 365 days a year so your property will always be under supervision. Our rapid response significantly reduces the risk of burglary, intrusion and arson on site. When activation occurs, ARM Secure will take the appropriate action by contacting the nominated keyholders and emergency services if required, limiting the impact to yourself and your property. If we cannot contact your keyholder, we will initiate the pre-agreed response plan. Our customer's safety and peace of mind is paramount. ARM Secure works with a variety of leading security technology manufacturers, so we can provide our customers with the highest-quality security on the market including Redcare, WebWay, CSL DualCom and Emizon which we can interface with existing lines and networks.



ALARM RESPONSE & KEYHOLDING

Keyholding and Alarm Response is where we securely hold your keys to your home or business allowing us to respond to any threats whenever the need arises. All keys are securely logged and stored in line with BS7984, giving you added peace of mind. Keyholding & Alarm Response services ensure that when your alarm is activated, an experienced fully trained and licensed Security Response Officer will carry out a full external and internal inspection to ensure that your property is safe.



CCTV MONITORING

The remote CCTV Monitoring system will connect to our state of the art, fully accredited NSI Gold, BS 5797 Category II Remote Video Response Centre. The on-site CCTV system connects to ARM Secure's servers via the Internet (IP or on 3G/4G). Our SIA licensed operators will then be able to view images from your cameras and respond to any alarm received. When an intruder is detected, an alarm is sent to the response centre to verify the cause. Our ARM Secure operators will evaluate the situation and refer to the specific site response instructions as agreed with you before taking action. A typical response may include an audio warning to an intruder, notifying your keyholder or the emergency services.



MANNED GUARDING

Provided on both a permanent and temporary basis, manned guarding is a static guard security officer providing the visual presence that your premises may require. We can provide security officers to protect your premises during periods of high risk. Whether you have one or several locations throughout the UK we can provide the security guarding service you require. While CCTV and other security products are successful in reducing crime, a fully uniformed physical presence can further deter thieves and vandals. Our SIA trained and experienced security officers can quickly identify potential threats, efficiently respond to emergency incidents and protect your people, properties and peace of mind.



MOBILE PATROLS

Mobile patrols give you a physical and regular security presence at your property. The Security Officer will arrive at your site and will patrol pre-determined high-risk areas of your building and grounds to ensure everything is safe and secure. At ARM Secure we can provide cost-effective mobile patrols to suit all needs when you require a security presence at your property. Our security plans are tailored to suit your site's needs. This could be having a fixed number of sporadic patrols throughout the night to having prearranged internal patrols covering the weekends. All of our SIA Accredited security guards are highly visible acting as a deterrent to potential criminal activity at your premises.



OPEN & LOCK SERVICES

Open and Lock Services, which are also known as Locks and Unlocks. ARM Secure takes on the responsibility for alarming and securing your premises at the end of the working day and ensuring that it's safe to enter at the beginning of the next working day. Our SIA licensed security officers execute the open and lock services, locking up at night after your employees have gone home and return in the morning to unlock the premises for the new day, whilst checking the safety and security of the building before employees arrive. Furthermore, a 24-hour call-out service means that even at very short notice an officer can be at the premises ready to carry out the necessary checks.



OUT OF HOURS CALL HANDLING

Out of hours call handling improves customer care, allowing businesses to continue to provide their services overnight, on weekends and on holidays covering 24/7, 365 days a year. This means that you won't lose out on customers to a competitor as they will always be able to speak to someone representing you. ARM Secure answer your calls efficiently and as professionally as if they were in your office during operating hours. All calls will be answered by our experienced team of highly skilled operators according to your specific instructions and using your company name.



STAFF ESCORT SERVICE

Our Staff Escort Service provides extra security of a professional nature to your employees, or clients. You can rest assured that no harm will come to your employee or goods with our highly-trained commercial bodyguards. Our security escort service can be applied not just at the business premises, but also at your employee/clients home or anywhere in between. We can draw up a rendezvous point in which our security escort will protect your person and then drop off again.



VACANT PROPERTY INSPECTIONS

Commercial properties have become heavily targeted by squatters since 1st September 2012 when it became an offence to squat in a residential property. Attention since then has turned to Vacant Commercial Properties. ARM Secure can provide a comprehensive inspection thereby protecting the landlord's investment and avoid time-consuming delays removing trespassers or fixing the damaged property. We WILL supply you with a full report and photographic evidence of all inspections made.



VISUAL VERIFICATION

ARM Secure's Visual Verification service works where an intruder alarm incorporates visual verification technology (such as RSI Videofied), or is complemented by a CCTV system. ARM Secure can use these captured images when an alarm is triggered to further aid in the response to an alarm by using a PIR with a built-in camera to capture images when an alarm is triggered. The images are transmitted to our Remote Video Response Centre where our highly trained operators can identify and verify the cause of the alarm. ARM Secure's operators can determine if the activation was due to a human and whether it is a genuine threat. Images are stored and can be accessed by the emergency services if they are sent to attend. If we visually verify a viable threat to the property or people, you, your keyholders and local emergency services will be notified.



WEEKLY BELL TESTING

In accordance with British Standards guidance, fire alarm systems should be tested on a weekly basis. However, many companies either make infrequent checks throughout the year or totally ignore the importance altogether. You specify the time and day, and we will carry out the duty on a weekly basis.



AN ASSET PROTECTION GROUP COMPANY

We are an industry-leading, completely independent Keyholding, Alarm Response & Monitoring specialist in the UK, stopping at nothing to ensure the protection of People, Properties and Peace of Mind.

You should expect more from today's security services. With ARM Secure you will receive Consistent Service Excellence, Transparency and Accountability as Standard.

Utilising technology helps us to realise our vision of value-driven security services that are fully aligned to our customers needs.

Connectivity, data insight and automation enables us to do security differently and deliver a greater impact for your investment. With technology, we're raising expectations and redefining what security means today, whilst delivering greater value for customers.

Industry Leading Security Services



Totally Independent



Completely Flexible



Enhanced Technology



Industry-Leading Customer Service



Proud of Our Client Retention Rate



Regulated & Accredited

